





# Agenda

Alwyndor Management Committee

### **NOTICE OF MEETING**

Notice is hereby given that a meeting of the Alwyndor Management Committee will be held in the

Boardroom - Alwyndor 52 Dunrobin Road, Hove

13 February 2025 at 6.30pm

Pamela Jackson

Mief Executive Officer

City of Holdfast Bay



#### 1. Opening

To note the Chair Kim Cheater is joining via Teams and has requested the Deputy Chair Prof Lorraine Sheppard chair the meeting.

The Deputy Chairperson, Prof Lorraine Sheppard will declare the meeting open at 6.30pm.

#### 2. Kaurna Acknowledgement

We acknowledge Kaurna people as the traditional owners and custodians of this land.

We respect their spiritual relationship with country that has developed over thousands of years, and the cultural heritage and beliefs that remain important to Kaurna People today.

#### 3. Apologies

- 3.1 Apologies received Cr Robert Snewin
- 3.2 Absent

#### 4. Declaration Of Interest

If a Committee Member has an interest (within the terms of the Local Government Act 1999) in a matter before the Committee they are asked to disclose the interest to the Committee and provide full and accurate details of the relevant interest. Committee Members are reminded to declare their interest before each item.

Attachment 1

#### 5. Confirmation Of Minutes

#### **Motion**

That the minutes of the Alwyndor Management Committee meeting held on 28 November 2024 be taken as read and confirmed.

#### 6. Review of Action Items

#### 6.1 **Action Items**

#### 6.2 Annual Work Plan 2025

The draft 2025 Work Plan is presented for the Committee's approval. Attachment 1

1

#### Motion

That the Alwyndor Management Committee approves the 2025 Work Plan.

City of Holdfast Bay



#### 7. Reports/Items of Business

7.1 General Manager's Report (Report No: 01/25)

#### 8. Items in Confidence

8.1 General Managers Report (Report No: 02/25)

Pursuant to Section 87(10) of the *Local Government Act 1999* the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management

Committee upon the basis that the Committee considers the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that the Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.
- 8.2 Finance Report confidential (Report No: 03/25)

Pursuant to Section 87(10) of the *Local Government Act 1999* the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee upon the basis that the Committee considers the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.
- 9. Urgent Business Subject to the Leave of the Meeting
- 10. Date and Time of Next Meeting

The next meeting of the Alwyndor Management Committee will be held on Thursday 27 March 2025 in Boardroom, Alwyndor Aged Care, 52 Dunrobin Road, Hove or via audio-visual telecommunications.

11. Closure

Chief Executive Officer



# ITEM 4 ATTACHMENT 1



#### **Committee Members - Register of Interests**

The purpose of this register is to effectively identify, disclose and manage any actual, potential or perceived conflicts of interest in order to protect the integrity of Alwyndor Management Committee and manage risk.

Name of Committee Member	Description of interest	Date when disclosure given to the Committee
Kim Cheater	<ul> <li>Board and Committee Appointments</li> <li>Member, Advisory Board, Southern Cultural Immersion (Kaurna owned business operating Living Kaurna Cultural Centre at Warriparinga)</li> <li>Advisory Board, SARAH Group (and Chair of Audit, Risk and IT Committee)</li> <li>Council Member, Flinders University of South Australia</li> <li>Chair, Advisory Board, Flinders University College of Government, Law &amp; Business</li> <li>Independent Chair, Audit Risk Finance and Investment Committee, Minda Inc</li> <li>Board Member, ReturntoWorkSA</li> <li>Board of RAA Group</li> <li>Board of RAA Insurance</li> <li>Non-Executive Director to the Board of Australian Unity Limited</li> </ul> Qualifications <ul> <li>Fellow, Australian Institute of Company Directors</li> <li>Fellow, Chartered Accountants Australia and NZ</li> <li>Bachelor Economics (Major Accounting), Flinders University</li> </ul> Noting: My wife is the Member for Boothby in the Australian House of Representatives.	15/12/2022
Cr Susan Lonie	Board and Committee Appointments     Member of Holdfast Bay Council.     Alwyndor Management Committee.	



Alwyndor Management Committee

	Date when disclosure given to the Committee		
<ul> <li>Qualifications</li> <li>Qualifications Bachelor of Nursing, Graduate Diploma in Intensive Care Nursing and Bachelor of Laws (Hons).</li> <li>(Please note I am not currently a Registered Nurse.)</li> </ul>			
<ul> <li>Board and Committee Appointments</li> <li>GDCC Board and Chairman of Sponsorship and Fundraising</li> <li>Treasurer of the Rural Media Communicators SA/NT</li> <li>Councillor at the Royal Agricultural and Horticultural Society of SA</li> <li>Member of Holdfast Bay Council.</li> <li>Alwyndor Management Committee</li> <li>Qualifications</li> <li>Dip. Marketing and FAICD</li> </ul>			
Board and Committee Appointments  Queensland Civil and Administrative Tribunal - Medical Practitioner Panel - assessor  Griffith University School of Medicine – Professor  Chair of the Northern Adelaide Local Health Network (NALHN) Governing Board  Member Clinical Governance Advisory Committee, Aust Commission Safety & Quality in Health Care  Member University of Adelaide Ageing & Community Services Industry Advisory Board  Qualifications	Updated Sept 2024		
	<ul> <li>Qualifications Bachelor of Nursing, Graduate Diploma in Intensive Care Nursing and Bachelor of Laws (Hons). (Please note I am not currently a Registered Nurse.)</li> <li>Board and Committee Appointments</li> <li>GDCC Board and Chairman of Sponsorship and Fundraising</li> <li>Treasurer of the Rural Media Communicators SA/NT</li> <li>Councillor at the Royal Agricultural and Horticultural Society of SA</li> <li>Member of Holdfast Bay Council.</li> <li>Alwyndor Management Committee</li> <li>Qualifications</li> <li>Dip. Marketing and FAICD</li> <li>Board and Committee Appointments</li> <li>Queensland Civil and Administrative Tribunal - Medical Practitioner Panel - assessor</li> <li>Griffith University School of Medicine - Professor</li> <li>Chair of the Northern Adelaide Local Health Network (NALHN) Governing Board</li> <li>Member Clinical Governance Advisory Committee, Aust Commission Safety &amp; Quality in Health Care</li> <li>Member University of Adelaide Ageing &amp; Community Services Industry Advisory Board</li> </ul>		



Alwyndor Management Committee

Name of Committee Member	Description of interest	Date when disclosure given to the Committee	
Jo Cottle	Board and Committee Appointments		
	<ul> <li>Work for Carers SA – Carers SA utilises Alwyndor's services for residential respite and in home respite services</li> <li>–all via short term contracts at market rates</li> </ul>		
	Chair of NFP Discussion Group – Chartered Accountants Australia & NZ		
	Director of Careworks SA & NT (a small SA NFP)		
	Director of Community Living Project (medium NFP providing disability support services)	Oct 2024	
	Qualifications		
	Fellow, Chartered Accountants Australia and NZ		
	Graduate – Australian Institute of Company Directors		
	Bachelor of Commerce and Bachelor of Business (Commercial Law)		
Lorraine	Board and Committee Appointments		
Sheppard	Finance Committee, Royal Flying Doctor Service – Central ops	March 2024 update	
	Non-executive director The Benevolent Society		
	<ul> <li>Non-executive director and Chair, Finance Audit and Risk Committee, The Women's Club</li> </ul>	Oct 2024	
	Professor of Physiotherapy and Health Care Administration		
	Qualifications		
	B App Sc (Physiotherapy) MBA PhD FAICD CA		
John O'Connor	Board and Committee Appointments	Sept 2024	
	Governing Board Member, Yorke and Northern Local Health Network (YNLHN)		
	<ul> <li>Chair, YNLHN Finance and Performance Committee</li> </ul>		



Alwyndor Management Committee

Name of Committee Member	Description of interest	Date when disclosure given to the Committee
	Qualifications  • Fellow – CPA Australia  • Graduate, Australian Institute of Company Directors	

#### Item 6.1 – Action items

#### Non – confidential

Action	Meeting	Agenda Item	Action Required	Responsibility	Due	Current Status
No.					Date	
		Nil				



# ITEM 6.2 ATTACHMENT 1



# **DRAFT**

# Workplan 2025

	13 Feb	27 March	23 April	29 May	June	31 July	August	25 Sept	30 October	27 November	December
CNA Donorti	Vos	(special focus)	Voc	Voc	No	Vac	No mosting	Voc	(special focus)	Vos	No
GM Report:      current issues     emerging risks     industry developments     financial impacts/issues     clinical / critical incident     matters of strategic importance	Yes	<ul> <li>Budget parameters, assumptions, priorities</li> <li>Aged Care Reform overview 2025</li> </ul>	Yes	Yes	No meeting	Yes	No meeting	Yes	TBA	Yes	No meeting
Project reports:	Employment		As relevant – current	As relevant – current		As relevant –		As relevant – current		As relevant – current	
Strategic Project Updates	Hero		projects	projects		current projects		projects		projects	
Strategic:  Review Strategic direction and priorities  Key strategic initiatives for year ahead				Strategy: achievements direction, priorities and initiatives							
Business Updates:  Deep dive into key areas of business focussing on performance, operational risks, focus on Reform Agenda.		Reform: Support at Home	Reform: Residential Corporate	Reform: Support at Home		Reform TBA		Reform TBA	Reform TBA		
Client Focus:  Client feedback  Reporting from Consumer Advisory Bodies	Client feedback			Consumer Advisory Bodies report		Client feedback				Consumer Advisory Bodies report	
Performance:  • KPI review*  *proposed that this report be considered by AMC 6 monthly following QCAG review noting Quarterly Executive review will continue and that any extraordinary or critical issues will be reported consistent with our escalation procedure.  • Reporting from Quality Care Advisory Body (QCAG)				Performance report Q2&Q3 FY25 Quality Care Advisory Group report.						Performance report Q4 FY25 &Q1 FY26 Quality Care Advisory Group report. Louise Watson to attend.	
Risk & assurance:  Enterprise risk review  Risk Appetite Statement  WHS reporting  Legislative Compliance  Annual Statement of Compliance	Legislative Compliance		Work Health & Safety					Enterprise Risk Review – refresh Risk Appetite Statements		Work Health & Safety	



# **DRAFT**

# Workplan 2025

	13 Feb	27 March (special focus)	23 April	29 May	June	31 July	August	25 Sept	30 October (special focus)	27 November	December
Financials:  Annual budget (including capex and asset management plan)  Long Term Financial Plan  Investments review  Annual Financial Statements and Audit  Quarterly financial performance	Quarterly financial performance		Quarterly financial performance  Draft Budget	Annual budget (including capex and asset management plan)  Long Term Financial Plan  EOFY Reporting process  External Audit Plan		Quarterly financial performance (April-June 24)		Annual Financial Statement Review		Quarterly financial performance  Investments review (Ord Minnette)  Prudential Review  Annual Statement of Compliance	
Policy Review and Approval	As scheduled		As scheduled	As scheduled		As scheduled		As scheduled		As scheduled	

AMC Meeting:13/02/2025 Report No: 01/25

**Item No:** 7.1

**Subject:** General Manager Report

Date: 13 February 2025

Written by: Beth Davidson-Park

General Manager

#### **Summary**

This report is to update and inform the Alwyndor Management Committee (AMC) regarding items, initiatives and issues of relevance to Alwyndor business specifically and to the aged care sector more generally.

#### Recommendation

That the Alwyndor Management Committee:

- 1. Note the resignation of Ms Trudy Sutton.
- 2. Note that recruitment will commence for an AMC member with a focus on aged care skills, knowledge and experience.
- 3. Note the Aged Care Reform update.

#### 7.1.1 AMC Membership update

On 1 December 2024, the Chair received Ms Trudy Sutton's resignation from her position as an Alwyndor Management Committee Member. In her resignation Trudy noted how much she had enjoyed being a member of AMC.

Trudy's resignation was also noted by the City of Holdfast Bay at the Council Meeting held on 10 December 2024 and a motion was moved acknowledging Trudy's service and her wisdom, experience and insights as well as the perspective and practical inputs Trudy had contributed to AMC.

Recruitment will begin shortly for a new Committee member with a focus on aged care experience.

#### 7.1.2 Aged Care Reform

As AMC are aware the reform agenda for aged care continues to roll out. We have developed a one page summary (Attachment 1) which we have annotated to note our progress in each area. For context included is the full Department of Health & Ageing (DOHA) Roadmap. (Attachment 2)

Support at Home continues to be a significant area of concern for the sector and indeed this theme is occupying much of the advocacy work of our peak body Ageing Australia (formerly ACCPA). Alwyndor's Support at Home project will be a focus for the March AMC meeting.



# ITEM 7.1.2 ATTACHMENT 1

### Aged Care Reform Implementation\*

#### 2025

#### 1 Funding Award Wage Increases for Aged Care Workers

WHO: All aged care services

WHAT: Award wage increases commence for many aged care workers; this reform is part of broader efforts to address issues identified in the Royal Commission into Aged Care

Quality and Safety WHEN: From January.

#### Underway



5. New Aged Care Act WHO: All aged care services

WHAT: The Aged Care Act encompasses the new Strengthened Quality Standards as of 1 July 2025.

WHEN: July 2025

An action plan is currently being developed to identify new requirements.

#### Underway

9. New Aged Care Regulatory Commences WHO: All aged care services

WHAT: The Government is implementing a new aged care regulatory model alongside the new Aged Care Act. WHEN: July 2025

- the new model. Existing providers are automatically deemed as registered.
- registrations periodically, ensuring ongoing

- prudential standards will be enforced
- Worker Screening Requirements: aged care workers must meet specific screening requirements.

#### 2. Support at Home Pricing Guidance Published

WHO: Support at Home

WHAT: A pricing framework with outlined methodology for setting unit prices for various services. Maximum pricing caps will be set.

WHEN: March 2025.

6. Support at Home

WHO: Support at Home

no earlier than 2027

WHEN: July 2025

**Underway** 

This will be incorporated into our action plan and modelling when prices are published

WHAT: Replaces Home Care Packages Program and Short-

Term Restorative Care Program. The Commonwealth Home

Support Program to transition to Support at Home program

Project commenced and regularly reported to AMC.

and Daily Accommodation Payment Indexation

Refundable Accommodation Deposit (RAD) and Contribution

(RAC) Retention: providers will retain a portion of all RADs or

Daily Accommodation Payment (DAP) Indexation: providers

will index DAPs for new residents entering from 1 July 2025.

Indexation will occur twice per year in line with the Age

RACs for residents entering from 1 July 2025. The retention

WHAT: National pricing schedules across the sector.

Strengthening compliance to ensure timely refunds.

rate will be 2% per annum and deducted monthly.

#### Pending further information

#### 3. Expansion of the National Aged Care **Mandatory Quality Indicator Program**

WHO: Residential Aged Care

7 Revised Quality Standards

WHO: All aged care services

well-being of older Australians.

Updating policies & processes

as noted in the new standards Establish a Food & Dining group

WHEN: July 2025.

Standards to include:

Reablement

Underway

WHAT: To include enrolled nurses, allied health and lifestyle staffing measures in residential aged care.

WHEN: April 2025

The introduction of three new staffing indicators will expand the National Quality Indicators to 14.

Ensure systems are in place to enable data to be automatically collected prior to reporting due date.

WHAT: To ensure that aged care services are person-centred,

safe and effective, while prioritising the dignity, rights and

Establish an action plan for implementing the new

Identify competency-based training requirements

#### **4 Residential Care Services List**

WHO: Residential aged care

WHAT: This list explains what care and services aged care homes must provide to all permanent and respite residents. It will replace the current Schedule 1 of the Quality of Care Principles 2014 –the Schedule of Specified Care and Services, under the New Aged Act. WHEN: July 2025.

Review of the new Residential Care Services List, ensuring we remain compliant while introducing any new requirements.

#### Pending further information





WHO: Residential aged care

reforms

WHAT: The compliance algorithm influences the Star Ratings of aged care services by assessing adherence to regulatory standards. WHEN: July 2025

- Integration with Star Ratings influences the star ratings by assessing adherence to standards. Non-compliance can lead to lower star ratings.
- **Enhanced monitoring** Will systematically evaluate compliance
- Improved transparency by reflecting compliance status in the Star
- Alignment with Regulatory Reforms This algorithm will align with broader regulatory reforms.

#### **Current rating 3 stars**

(Updated 4 October 2024) Goal: Maintain 3-4 star rating

- Provider Registration: providers delivering governmentfunded aged care services are required to register under
- **Regular Renewal:** providers must renew their compliance with standards.
- Strengthened Quality Standards
- **Code of Conduct compliance**
- Financial & Prudential Standards: new financial &

### National Quality Indicators to commence July 2026.

#### 10. Refundable Accommodation Deposit retention | 11. Higher Living Everyday Living Fee

WHO: Residential aged care services

WHAT: The Australian Government is replacing the Extra Service Fee and Additional Service Fee. Residents and providers will agree to additional optional goods and services. WHEN: July 2025

A plan of goods and services that are of a higher quality than the standard already provided at Alwyndor is to be established by 1 July 2025.

\*Format follows the ACQSC Roadmap

NB the Reform agenda is underpinned by the DoHA Digital Plan: Action Plan Aged Care Data & Digital Strategy Outcome 3, Priority 6 **Government Provider Management System** 

Data and digital roadmap: digital changes in aged care in 2025

ICT team working to ensure reporting requirements are met before October 2025.

#### Underway









#### Underway

Not yet commenced









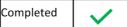


Pension.



WHO: All aged care services

WHEN: July 2025





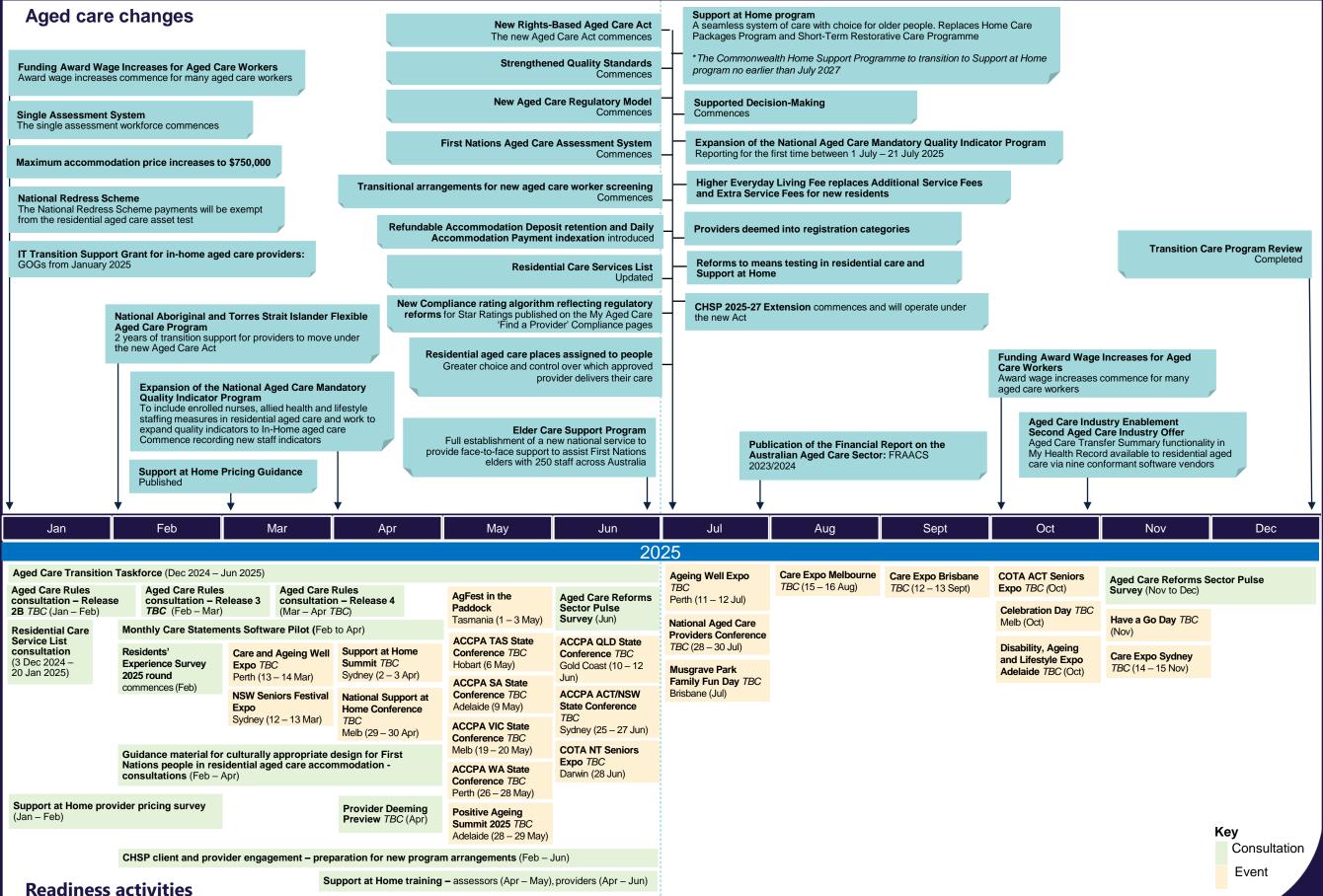


# ITEM 7.1.2 ATTACHMENT 2

# **Aged Care Reform Activity Jan to Dec 2025**

Version: V5.0

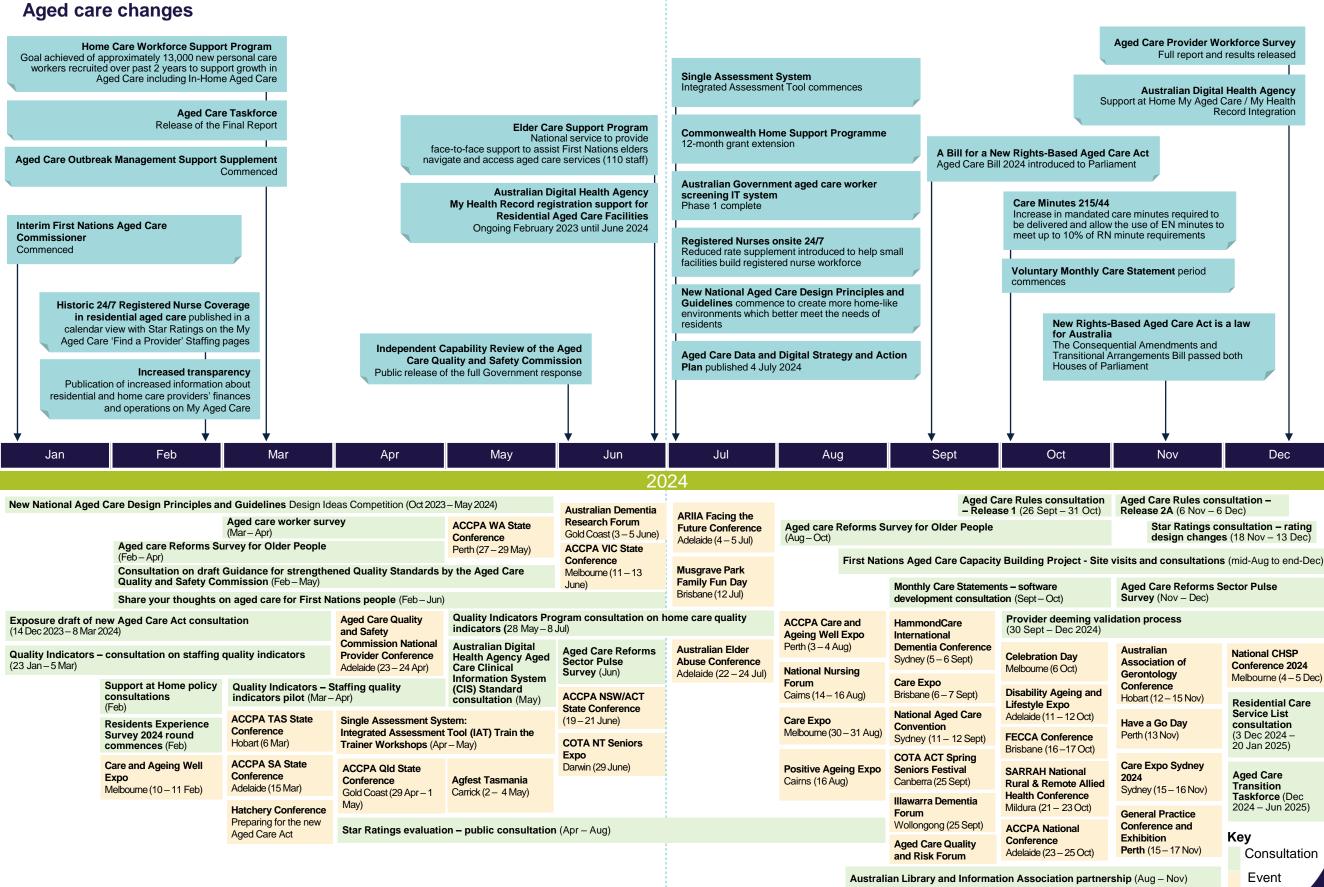
Last updated: 10 December 2024
Subject to change



# **Aged Care Reform Activity Jan to Dec 2024**

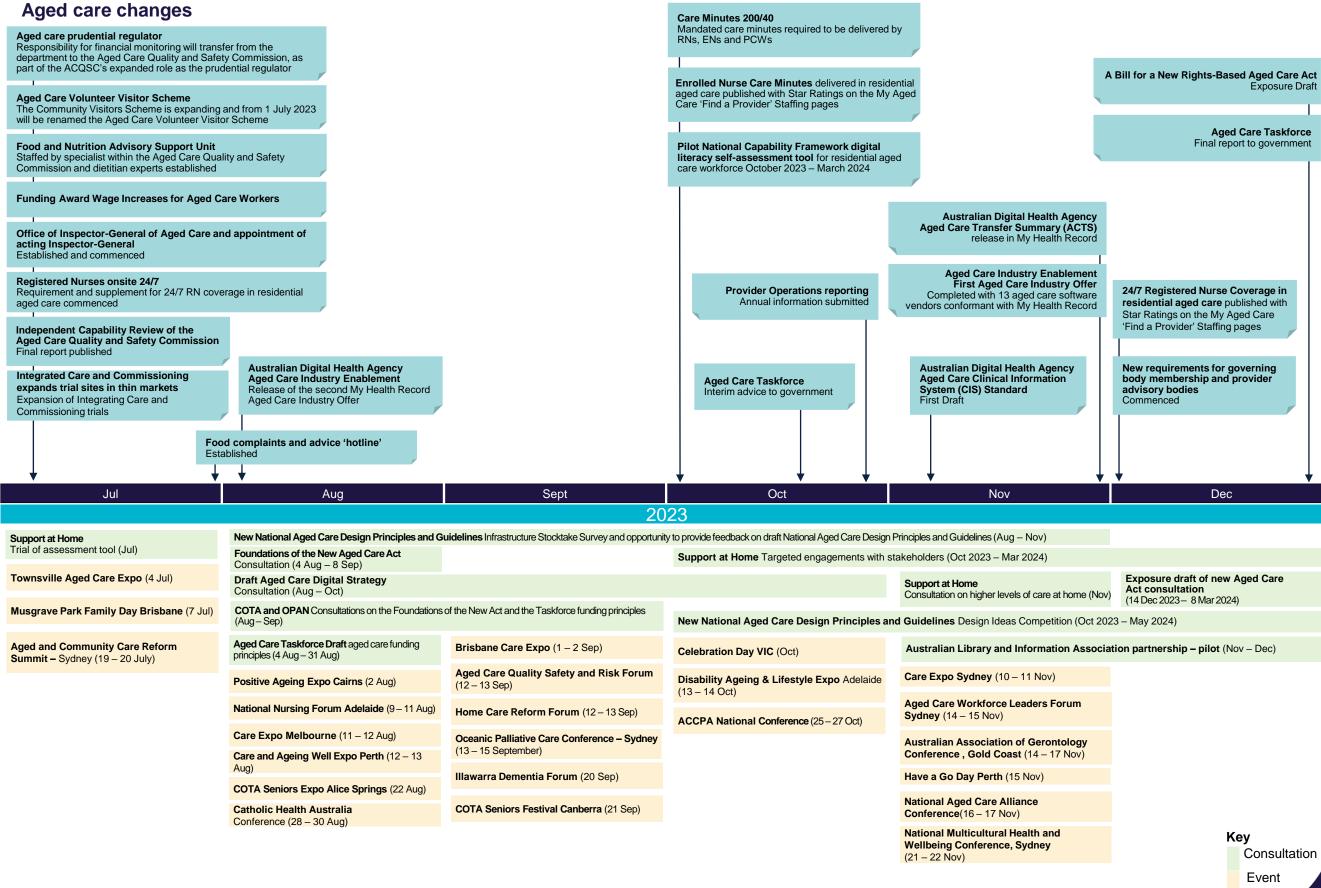
ersion: V5.0

Last updated: 10 December 2024
Subject to change



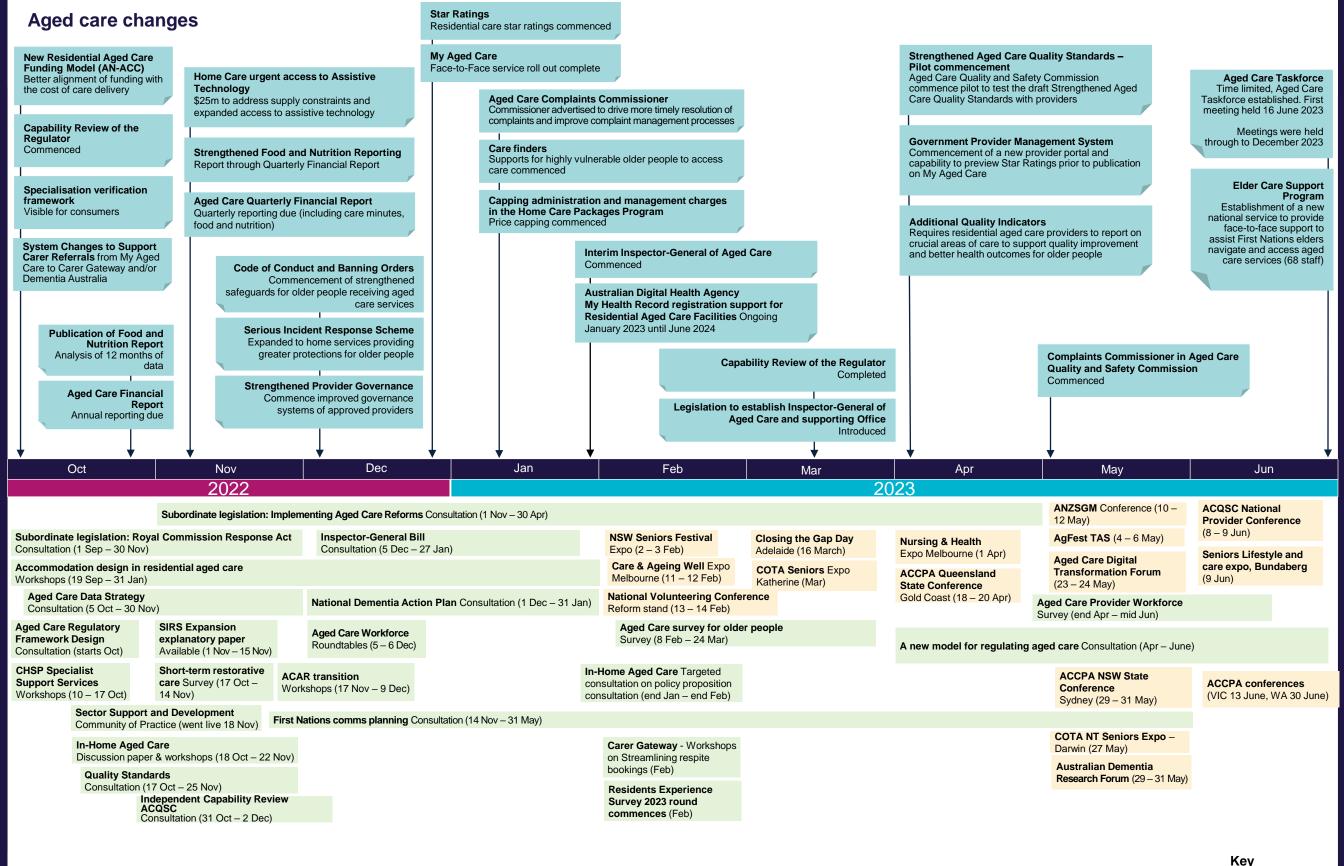
## **Aged Care Reform Activity Jul to Dec 2023**

Version: V5.0
Last updated: 10 December 2024
Subject to change



## **Aged Care Reform Activity to 30 June 2023**

Version: V5.0
Last updated: 10 December 2024
Subject to change



Consultation

Event

City of Holdfast Bay

AMC Meeting: 13/02/25 Report No: 02/25

#### **ITEM NUMBER: 8.1**

#### **CONFIDENTIAL REPORT**

#### GENERAL MANAGER REPORT

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which
  - could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and
  - ii. would, on balance, be contrary to the public interest;
    Recommendation Exclusion of the Public Section 90(3)(d) Order

Recommendation - Exclusion of the Public - Section 90(3) Order

- That pursuant to Section 90(2) of the Local Government Act 1999 Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 02/25 in confidence.
- 2. That in accordance with Section 90(3) of the *Local Government Act 1999*Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 02/25, General Manager's Report Confidential on the following grounds:
  - d. pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.

In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to

City of Holdfast Bay

AMC Meeting: 13/02/25 Report No: 02/25

the meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.

3. The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.

AMC Meeting: 13/02/2025 Report No: 03/25

#### **ITEM NUMBER: 8.2**

#### **CONFIDENTIAL REPORT**

#### FINANCE REPORT

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which
  - could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and
  - ii. would, on balance, be contrary to the public interest;

Recommendation – Exclusion of the Public – Section 90(3) Order

- That pursuant to Section 90(2) of the Local Government Act 1999 Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 03/25 Finance Report - Confidential in confidence.
- 2. That in accordance with Section 90(3) of the *Local Government Act 1999* Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 03/25 Finance Report Confidential I on the following grounds:
  - d. pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.

In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to the

City of Holdfast Bay

AMC Meeting: 13/02/2025 Report No: 03/25

meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.

3. The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.

